

SIX FLAGS NEW ENGLAND	
SUBJECT: AIRCRAFT CRASHES	EMERGENCY RESPONSE PROCEDURES
SECTION: 23	PAGE: 1 of 5
EFFECTIVE: JANUARY 2016	SUPERSEDES: ALL PREVIOUS

AIRCRAFT CRASHES

On Park Property

PURPOSE

To facilitate a prompt, organized response in order to establish and maintain safety and protection of the victims, guests and park property in the event of an aircraft crash.

THREATS AND CONSIDERATIONS

- A. Numerous injuries, both minor and major
- B. Numerous and widespread fires
- C. Trapped guests and employees
- D. Panic, uncontrolled massive flight from the area of the crash
- E. Sightseers and looters
- F. Major Fire Department response
- G. Major media response
- H. Major influx of phone inquiries from the outside of the park

PROCEDURES

- A. All Available respond to Emergency Command Center:
 - Evaluate potential threat to park property and operation.
 - Initiate Signal 1000 if necessary.
 - Initiate management notifications if necessary.
 - Activation of Media Crisis Plan
 - Determine need for park resources to respond to incident.
 - Determine need for partial or complete evacuation of the park. Initiate evacuation procedures if necessary.
 - Prepare Park Switchboard and Guest Relations for influx of inquiries.
 - Prepare for media inquiries.

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Duty 10 and the Safety/Security Manager respond to the scene:

- Determine the scope of the area involved.
- Determine the approximate number of injuries.
- Communicate with Unit 100 & 200 initiate **a park-wide emergency if necessary.**
- Ensure proper escorts of responding emergency services such as fire apparatus, paramedics, and ambulances through Security.
- Evaluate further potential of threat to guests, employees, and property.
- Initiate area and/or park evacuation and coordinate park resources for evacuations and crowd control. Refer to Park Evacuation Procedures.
- Initiate management notifications through Security Base.
- Ensure incident scene is secured through Security.

Security responds to the scene:

- Direct emergency services escorts.
- Coordinate area evacuation and crowd control.
- Establish primary and secondary perimeters around scene.
- Establish staging area for arriving emergency services vehicles.
- Maintain security of incident scene.
- Assist Health Services if necessary with movement of medical equipment and injured persons.

Medical Services staff

- Assess number of injured.
- Activates MCI plan response
- Begin extrication and evacuation.
- Establish a triage area.
- Assist emergency services once at scene.

UNIT 910

- Coordinate maintenance staff:
- Assist with evacuation.
- Shutdown utilities as needed.
- Secure and/or neutralize any immediate physical threats.

UNIT 401, 402, 403

- Assist Duty 10 with the gathering and documentation of information.
- Coordinate Food Service Staff:
- Area evacuation.
- Assist Security with crowd control.
- Close food outlets if necessary.

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UNIT 200

- Coordinate Operations Staff:
- Ride evacuations if needed.
- Area evacuation.
- Assist Security with crowd control.

UNIT 300

- Coordinate Merchandise Staff:
- Area evacuation.
- Assist Security with crowd control.
- Close stores if necessary

Director of Marketing Unit 800 responds to the Emergency Command Center.

- Assist with emergency notifications.
- Prepare for media response.

Upon arrival of the Fire Department, the Safety Officer makes contact with Fire Department Supervision. The Fire Department has overall control of the incident and scene. The Safety Officer coordinates park resources with that of the Fire Department at the direction of Fire Department Supervision.

Once the Fire Department has completed the duties and cleared the scene, Security ensures the incident scene is secured and prevents unauthorized personnel from entering the scene.

The scene remains secure until it is released by an official from the F.A.A.. All documentation regarding the incident shall be gathered by Unit 501, secured, and released only to Unit 100, 200 and Six Flags New England Management as necessary. Documentation shall include any and all statements written regarding the incident, the Security desk log, and all other related reports and recordings.

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CRITICAL INCIDENT STRESS MANAGEMENT (CISM)

CISM is a post incident process designed to assist employees in dealing with emotional stress caused by exposure or participation in traumatic events. The process involves the use of trained counselors to address employee stress issues.

- A. The process can only be initiated by certain individuals.
 - Safety/Security Manager
 - Director of Operations
- B. CISM Procedures
 - Safety/Security Manager will coordinate the notification of local CISM team.
 - Group sessions can be arranged on or off property.

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Near Park

PURPOSE

To facilitate a prompt, organized response in order to establish and maintain safety and protection of the victims, guests and park property in the event of an aircraft crash near park property.

THREATS AND CONSIDERATIONS

- A. Mass exiting of guests
- B. Threat of fire to park
- C. Major Fire Department response
- D. Major media response
- E. Major influx of calls from the outside
- F. Crowd control problems at guest relations

PROCEDURES

Unit 500, 570, 200, 201 respond to the area of the crash:

- Evaluate the threat to park property and the park operation.
- Determine the need for response of park resources.
- Relay to Unit 100 all threats and activity related to incident.
- Coordinate assistance to responding emergency services if necessary.
- Post two officers at Guest Relations for crowd control.

Unit 10 responds to Emergency Command Center:

- Evaluate potential threat to park property and operation.
- Initiate Signal 1000 if necessary.
- Initiate management notifications if necessary.
- Determine need for park resources to respond to incident.
- Determine need for partial or complete evacuation of the park. Initiate evacuation procedures if necessary.
- Prepare Park Switchboard and Guest Relations for influx of inquiries.
- Prepare for media inquiries.